Repair Request Form



Please fill out the form, sign and submit with your equipment:

First Name:		Last Name:		
Company:		Purchase Order Number (if applicable):		
Physical Address / PO Box:				
Suburb:	Stat	te:	Postcode:	Country:
Email:				
Phone:		Mobile:		
Would you like a quotation prior to proceeding wit	:h the	e repair?	Yes	No 🗌
Please state below the shipping address of the	equi	pment after be	ing repaired or	nly if it is different to the
abovementioned shipping address:				

Please note:

Repairs submitted "under Warranty" but found to have incurred accidental damage, misuse or do-it-yourself repairs will have invalidated warranty. The cost to repair will be estimated, and if declined, the minimum charge of (EUR 50) will apply. Declined estimates or a non-reply to an estimate within 30 working days, will still incur the minimum charge (if not already paid)



Equipment

Note: only supply accessories relating to the fault required.

HyQuest Solutions is not responsible for any accessories or equipment lost during transit.

				Comment/Fault Description	
Model	Serial No.	Repair	service wa	Comment/Fault Description	RMA No. (for internal use)
Example	88-14	✓		Just Repair	
How urgent do y	ou require this rep	pair?	Urgent	needed by:	
			Not Ur	gent	



I, acknowledge that the information provided on this form is correct to the best of my knowledge. I understand the process which HyQuest Solutions undertakes and the subsequent potential charges for which I am liable.
I hereby confirm that I have taken note of the current warranty terms (available on HyQuest Solutions' website).
Contamination
I herewith confirm that the items have not been in contact with any hazardous compounds and have been
cleaned from mud, insects and other dirt prior to shipping.
The items have been in contact with hazardous substances: HyQuest Solutions' Declaration of Contamination
(available on HyQuest Solutions' website) has been duly filled in. It will be emailed to HyQuest Solutions together

Date: _____

Shipping address

Signature

Declaration

Please send your repair shipment to the following address of HyQuest Solutions' goods receipt point:

HyQuest Solutions (KISTERS AG) Attn Business Unit Monitoring Pascalstr. 7 52076 Aachen GERMANY

with this form prior to shipment.