

**Repairs submitted “under Warranty” but found to have incurred accidental damage, misuse or do-it-yourself repairs will have invalidated warranty. The cost to repair will be estimated, and if declined, the minimum charge of (AUD 190 + GST) will apply. Declined estimates or a non-reply to an estimate within 30 working days, will still incur the minimum charge (if not already paid)**

## Equipment

Note: only supply accessories relating to the fault required.

KISTERS is not responsible for any accessories or equipment lost during transit.

Model	Serial No.	Repair	Service	Warranty request	Comment/Fault Description	RMA No. (for internal use)
Example	88-14	✓			Just Repair	

How urgent do you require this repair?

Urgent ☐

Not Urgent ☐

needed by: \_\_\_\_\_

## Further Equipment

Note: only supply accessories relating to the fault required.

KISTERS is not responsible for any accessories or equipment lost during transit.

Model	Serial No.	Repair	Service	Warranty request	Comment/Fault Description	RMA No. (for internal use)
Example	88-14	✓			Just Repair	

How urgent do you require this repair?

Urgent ☐

Not Urgent ☐

needed by: \_\_\_\_\_

## Declaration

I, \_\_\_\_\_ acknowledge that the information provided on this form is correct to the best of my knowledge. I understand the process which KISTERS undertakes and the subsequent potential charges for which I am liable.

☐ I hereby confirm that I have taken note of the **current warranty terms** (available on KISTERS' website).

## Contamination

☐ I herewith confirm that the items have **not been in contact** with any hazardous compounds and have been cleaned from mud, insects and other dirt prior to shipping.

☐ The items **have been in contact** with hazardous substances: KISTERS' Declaration of Contamination (available on KISTERS' website) has been duly filled in. It will be emailed to KISTERS together with this form prior to shipment.

\_\_\_\_\_  
Signature

Date: \_\_\_\_\_

## Shipping address

Please send your repair shipment to the following address of KISTERS' goods receipt point:

KISTERS Pty Ltd  
Attn Business Unit Monitoring  
48 – 50 Scrivener St,  
Warwick Farm, NSW, 2170  
AUSTRALIA