

Repair Request Form

Please fill out the form, sign and submit with your equipment:

First Name:		Surname:				
Company:			Purchase Order Number (if applicable):			
Physical Address / PO Box:						
Suburb:	Sta	te:	Postcode:	Country:		
Email:						
Phone:		Mobile:				
Nould you like a quotation prior to proceeding	g with the	e repair?	Ye	es No No		
Please state below the shipping address of thabovementioned shipping address:	he equip	ment after beir	ng repaired onl	y if it is different to the		

Please note:

Repairs submitted "under Warranty" but found to have incurred accidental damage, misuse or do-it-yourself repairs will have invalidated warranty. The cost to repair will be estimated, and if declined, the minimum charge of (AUD 190 + GST) will apply. Declined estimates or a non-reply to an estimate within 30 working days, will still incur the minimum charge (if not already paid)



Equipment

Note: only supply accessories relating to the fault required.

KISTERS is not responsible for any accessories or equipment lost during transit.

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Model	Serial NO.	4¢	Dair Set	rice No	Comment/Fault Description	RMA No. (for internal use)
Example	88-14	✓			Just Repair	
How urgent do	you require this re	pair?		Urge Not I	nt	



Further Equipment

Note: only supply accessories relating to the fault required.

KISTERS is not responsible for any accessories or equipment lost during transit.

					Comment/		
Model	Şerial MO.	Re	pair set	rice W	Comment/	Fault Description	RMA No. (for internal use)
Example	88-14	✓			Just Repair		
How urgent do	you require this re	epair?		Urge	nt 🗌	needed by:	
<i>-</i> , , , , ,			Not Urgent				



Declaration

I, acknowledge that the information provided on this form is correct to the best of my knowledge. I understand the process which KISTERS undertakes and the subsequent potential charges for which I am liable.
I hereby confirm that I have taken note of the current warranty terms (available on KISTERS' website).
 Contamination I herewith confirm that the items have not been in contact with any hazardous compounds and have been cleaned from mud, insects and other dirt prior to shipping. The items have been in contact with hazardous substances: KISTERS' Declaration of Contamination (available on KISTERS' website) has been duly filled in. It will be emailed to KISTERS together with this form prior to shipment.
Date: Signature

Shipping address

Please send your repair shipment to the following address of KISTERS' goods receipt point:

KISTERS Pty Ltd
Attn Business Unit Monitoring
48 – 50 Scrivener St,
Warwick Farm, NSW, 2170
AUSTRALIA